

6/12/2023

Subject: Notice of Fiber to the Home Project in Your Area

Dear CalTel Customer,

We are writing to inform you about an exciting development in our service area that will enhance your internet connectivity significantly. CalTel is pleased to announce that we will be commencing a Fiber to the Home (FTTH) project in your neighborhood.

At CalTel, we understand the increasing importance of a reliable and high-speed internet connection in today's digital world. We have undertaken this FTTH project to provide you with a faster and more reliable internet service, enabling you to fully leverage the benefits of advanced technologies, entertainment, and communication.

During this project, our skilled technicians and engineers will be working in your area to install fiber optic cables that will bring lightning-fast internet speeds directly to your home. This infrastructure upgrade will result in numerous advantages, including:

- **Faster Internet Speeds:** Fiber optic technology offers significantly higher speeds compared to traditional copper-based connections. You will experience a remarkable increase in download and upload speeds, allowing for seamless browsing, streaming, and online activities.
- **Enhanced Reliability:** Fiber optics are less prone to interference, providing a more stable and consistent internet connection. Say goodbye to frustrating lags and buffering issues!
- **Future-Proof Infrastructure:** The FTTH project lays the foundation for future technological advancements, ensuring that you stay at the forefront of connectivity for years to come.

To ensure a smooth implementation, we kindly request your cooperation during the construction phase. Our team will be working diligently to minimize any inconvenience. Rest assured that we will do our best to complete the project promptly and with minimal disturbance.

We will keep you informed about the project's progress and any updates or changes through various channels, including email notifications, our website, and community notices. If you have any questions or concerns, please do not hesitate to reach out to our dedicated customer support team at 209-785-2211 or via email at [cs@calaveratelephone.com](mailto:cs@calaveratelephone.com)

We genuinely appreciate your patience, understanding, and support as we undertake this transformative initiative. Together, we are building a stronger, more connected community, and we are thrilled to bring this significant upgrade to your neighborhood.

Thank you for your cooperation, and we look forward to serving you with an exceptional internet experience through our FTTH project.

Sincerely,

Calaveras Telephone