Customer Application For CalTel Services

Type Of Service Applying for:			Customer Number: _____
❑ Telephone Service Only	❑ Telephone & Internet Service	❑ Internet Service Only	

I represent and warrant that I am 18 years of age or older, I acknowledge all services provided by CalTel require basic telephone service: initials_____

Customer Information

Applicant Name:	DOB:	Applicant DL # Copy required if by mail or fax
Co-Applicant Name:	DOB:	Co- Applicant DL # Copy required if by mail or fax

Mailing Address	City	State	Zip
Current Phone Number	Other Contact #	Email Address : ❑Check box if you would like to receive promotion, give-aways or new products and services available to you	

Service Information

Service Address	New Construction: ☐ Yes ☐ No	APN: (Required w/New Construction)	Lot #

*Credit Information

* For Telephone Service Only

Applicant Employer:	Phone:	How Long:
Co-Applicant Employer:	Phone:	How Long:
If Renting - Landlord's Information:	Phone:	
Relative Reference:	Phone:	
Personal Reference:	Phone:	

Security (Both Required)

Security Password: (up to 12 characters)	Your security password will be used to ensure proper identification when you call.

Security Back-Up Question: Please Circle One

Security question is used in the event of a forgotten password.

First Car First Pet's Name (Custom Question)

Answer:

Authorized Users: _____

Authorized users of an account may request balance inquiries, add/delete services, or close accounts over the phone!

THE UNDERSIGNED REQUESTS CALAVERAS TELEPHONE TO FURNISH TELEPHONE SERVICE AND ANY ADDITIONAL SERVICES AS MAY BE ORDERED LATER. IN MAKING THIS APPLICATION, THE UNDERSIGNED UNDERSTANDS THAT TELEPHONE SERVICE AND OTHER ADDITIONAL SERVICES ARE PROVIDED SUBJECT TO THE RULES AND REGULATIONS OF THE TELEPHONE COMPANY AS SET FORTH IN ITS TARIFFS ON FILE WITH THE CALIFORNIA PUBLIC UTILITIES COMMISSION AND THE FEDERAL COMMUNICATIONS COMMISSION.

Applicant's Signature _____ Date: _____

Co-Applicant's Signature _____ Date: _____

Calaveras Telephone Company	Customer Name/Number: _____
The installation fee is $46.00 per line for basic service	
Requested date of telephone service? _____	Do you wish to appear in the directory? ☐ Yes ☐ No – Unpublished
Do you want your address published? ☐ Yes ☐ No	How would you like the directory to read? _____
California Lifeline Telephone Program Qualifications: **Program Based:** •Medicaid/Medi-Cal •Low Income Home Energy Assistance Program •Supplemental Security Income (SSI) •Federal Public Housing Assistance or Section 8 •Food Stamps or Supplemental Nutrition Assistance Program •Women, Infants and Children Program •Healthy Families Category A •National School Lunch's FREE Lunch Program •Temporary Assistance for Needy Families •Tribal TANF •Federal Veterans and Survivors Pension Benefit Income Based, Income must be below: Effective June 1, 2025 – May 31, 2026 Household Size 1 member $24,000 2 members $32,600 3 members $41,100 4 members $49,600 (More than 4 members add $8,500/each member) Are you eligible: ☐ Yes ☐ No You may not be claimed as a dependent on another person's income tax to be eligible for Lifeline.	California LifeLine is a state program that provides basic home phone service at a discount to eligible households. If you qualify for California LifeLine benefits you will be receiving a certification or enrollment form in a pink envelope in the mail for completion and submission. The enrollment form with a PIN number must be completed on-line or filled in and return to the administrator by the due date indicated in the form. Otherwise, you will not receive the discounts. At any time you become ineligible for the program you must notify Calaveras Telephone Company. Current LifeLine Telephone Number: (___) ____ - ____. Person qualifying for LifeLine: _____ Qualifying person DOB: _____ Person signing LifeLine application: _____
Accept Collect Calls ☐ Yes ☐ No By accepting collect calls you acknowledge that you will be billed for any calls you accept & you authorize CalTel to submit your information to a third party vendor for billing purposes.	Block 900 Numbers ☐ Yes ☐ No Inside Wire Maintenance Plan $1.23/ Month ☐ Yes ☐ No

Caller ID Blocking

☐ Complete Blocking
Prevents your number from being sent to the person or business you are calling.

or

☐ Selective Blocking
Your phone number will be Displayed to the person or business you are calling.

Important Note: You cannot block transmission of your telephone number for calls to 911, 800, 855, 866, 888, 877 or 900 services, regardless of the blocking option you pick.

CalTel Long Distance Options*

☐ Local Call Only (may only dial 911, local & 800 numbers) ----- Dial around IS NOT allowed	☐ 9999 May dial "0", Directory Assistance & 1010 numbers ----- Dial around IS allowed
☐ 1500 Easy Minutes - $80	☐ 250 Toll Minutes - $17.25
☐ 1000 Easy Minutes - $50	☐ 150 Toll Minutes - $10.50
☐ 500 Easy Minutes - $30	☐ 120 Toll Minutes - $8.30
☐ 500 Toll Minutes - $34.50	☐ 60 Toll Minutes - $4.20
☐ 50 Toll Minutes - $3.50	☐ 30 Toll Minutes - $2.10
☐ Long Distance Plan ($0.08 per minute) - $4.95	☐ No plan - $0.11 per minute

*Above plans are for CalTel Long Distance. Customers may choose another Carrier of Choice; however, if they choose to do so, customer is responsible for contacting other carrier and setting up the long distance account. After establishing service with another provider, customers are required to provide their PIC code.

Optional Class Services

Select your favorite features at no additional cost.

☐ Caller ID	☐ Call Block	☐ Delayed Call Forwarding
☐ Anonymous Call Rejection (Free w/ Caller ID)	☐ Speed Calling - 8 number	☐ Busy Call Forwarding
☐ Call Waiting	☐ Speed Calling - 30 Number	☐ Selective Call Forwarding
☐ Call Return *69	☐ Priority Call	☐ Remote Call Forwarding
☐ Distinctive Ring	☐ Call Back	☐ Voicemail 1 Minute 3 day
☐ Three Way Calling	☐ Call Forwarding- Variable	☐ Voicemail 3 Minute 3 day
☐ Selective Call Acceptance	☐ Call Forwarding - Fixed	☐ Voicemail 10 Minute 3 day

Customer Proprietary Network Information

Calaveras Telephone Company & our affiliates strive to provide you with the latest in communication products and solutions. Use of the information on your current account such as the type, technical arrangement, quantity, destination, and amount of use of telecommunications services and related billing for these services, referred to as Customer Proprietary Network Information, or CPNI, will allow us to inform you about services that will best meet your specific telecommunications needs. May Calaveras Telephone Company & our affiliates use your CPNI to market communications-related products such as proposals/promotions, give-aways or new products and services to you? ☐ Yes ☐ No

How to Avoid Being Slammed

In order to avoid having your toll carrier changed without your consent, Calaveras Telephone Company can establish a Preferred Interexchange Carrier (PIC) freeze on your account. A PIC freeze prevents a change in your preferred carrier selection unless you give us your express consent to remove the freeze. The PIC restriction may be lifted by either written notice or Third Party Verification. No change of carrier can be made on your account until you lift the PIC freeze. The PIC freeze removal forms are available upon request. I hereby authorize Calaveras Telephone Company to place a PIC freeze on my account so that my choice of long distance carrier cannot be changed without my consent. ☐ IntraLATA Toll ☐ InterLATA Toll

The undersigned requests Calaveras Telephone Company to furnish telephone service and any additional services as may be ordered later. In making this application, the undersigned understands that telephone service and other additional services are provided subject to the rules and regulations of the telephone company as set forth in its tariffs on file with the California Public Utilities Commission and the Federal Communications Commission.

Applicant's Signature _____ **Date:** _____

Co-Applicant's Signature _____ **Date:** _____

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